

# BILLING AND RENEWAL DATES

## VERSION 2.0



MAY

### MONTHLY BILLING PERIOD

- If a patient chooses a monthly payment option, they will pay a **prorated** amount for the first month plus any enrollment fee (if applicable).
- The first full month payment will be billed on the 1st of the following month and will continue for all subsequent months.
- The renewal date will be set for 1 year from their first full monthly payment.

#### Example

- A new patient joins April 12, 2023.
- The patient will pay the prorated amount for April plus the joining fee (if applicable).
- Their next monthly payment will process on May 1, 2023 and their renewal date will be set for May 1, 2024.



2023

### ANNUAL BILLING PERIOD

- If a patient chooses an annual payment option, the patient will pay the full membership amount plus any enrollment fee (if applicable) on the day they join.
- The renewal date will be set for exactly 1 year from the day the patient joins.

#### Example

- A new patient joins April 12, 2023.
- The patient will pay the the full annual membership amount plus any enrollment fee (if applicable) on the day they join.
- Their renewal date will be set for April 12, 2024 and they will be billed each year on that date.